

From: "Clark, Jacquie 9143" <Jacquie.Clark@surrey.pnn.police.uk>
Date: 29 Apr 2016 12:04
Subject: RE: The Phoenix Public House Thames Street Response
To: "Morrison, Dawn" <D.Morrison@spelthorne.gov.uk>
Cc:

Hi Dawn,

Surrey Police have carefully considered this application and will not be submitting an objection under the licensing objective of crime and disorder.

Since the new DPS took over on the 6th November 2015 we have only had one call regarding an incident linked to this premises. This call was received on the 14th November 2015 at 18:38 hours, so very soon after he took over and was a call from staff re a fight outside the premises. Police arrived at 18:52 hours but the persons had left.

I met with Mr Bailey the DPS on the 25th April 2016, along with Trading Standards to talk through the application with him.

At present with the layout of the pub, staff behind the bar cannot see the garden and the garden is covered by CCTV but the monitor is located upstairs in the manager's office. With a bar outside there will be staff in the garden able to monitor and deal with any issues in the garden that may occur during the requested hours and be a visible presence. This will also include being there to deal with non-customers who try to moor and use the garden to consume their own food and drink. As mentioned the garden is currently monitored by CCTV but it is their intention to upgrade this, in doing so I did request they take into account any open parasols. Whilst at the premises I noted in their incident book there was an entry that referred to customers being loud in the garden and that staff had intervened which demonstrates that they are ensuring that their premises does not have an adverse effect on the local neighbourhood. The removal of the condition "No children to be allowed at the bar" is because they want the premises to be a family pub where families including the children can come to eat. The location of the premises with only a very narrow width of pavement outside is a factor as to why the customers smoke in the garden rather than outside the premises, as is common at most pubs.

I also consulted with the Neighbourhood Sgt re this application and on the 15th April 2016 Sgt Parish 2895 advised me he had no issues with this application.

Kind Regards
Jacquie Clark 9143
Licensing Enforcement Officer
Community Safety Team Eastern and Northern
Surrey Police